

ROCHESTER STEEL TREATING WORKS, INC.
962 EAST MAIN STREET
ROCHESTER, NEW YORK 14605
PHONE: (585) 546-3348

Purchase Order General Terms and Conditions

1. **Quality Management System:** Has the elements of a quality management system such as customer resolution and corrective action processes.
2. **Nonconforming Notification:** If a product nonconformance is discovered prior to shipment that does not affect form, fit or function, a request for wavier may be submitted in writing. Product shall not be shipped without written approval from RSTW. If a nonconformance is discovered after shipment to RSTW, notification is required within 48 hours of discrepancy and the proposed action taken to prevent a reoccurrence.
3. **Right of Access:** RSTW, our customers and regulatory authorities reserve the right of access to the supplier's facility for the purpose of audit and inspection of documented information. Should this become necessary, reasonable notice will be given to the supplier prior to visitation.
4. **Counterfeit Parts:** Supplier shall take every precaution to prevent the use of counterfeit parts.
5. **Conformity to Requirements:** All products or services shall conform to requirements as stated on the RSTW PO. Certificates of Conformance shall be provided by the supplier as applicable.
6. **Record Retention:** Product or Service inspection records, test reports and other documentation indicating conformance to RSTW purchase order must be retained by the supplier for a minimum of 10 years from the date of shipment or implementation of service.
7. **Handling, Preservation and Packing:** The supplier shall ensure that the products provided are protected from damage during inspection, packing and shipping operations. Product found to be damaged upon receipt shall be subject to rejection.
8. **Changes to Product or Service:** The supplier shall notify RSTW of any changes to product or service that effects the requirements listed on RSTW's purchase order in writing.
9. **Foreign Object Detection (FOD):** The supplier shall have a fully implemented FOD prevention program to ensure that no foreign objects are contained with their products.
10. **Ethical Behavior:** The supplier shall ensure the ethical behavior of business practices when dealing with RSTW.
11. **Product Safety:** The supplier shall take 'product appropriate' actions for product safety.